# Survey of Pharmacy Services in the ICU

## PART 1: GENERAL HOSPITAL CHARACTERISTICS

Please complete questions #1-12 for your institution. These questions may be completed by any critical care pharmacist or the clinical coordinator responsible for critical care pharmacy services. Questions and answers pertain to the institution and not the ICU or pharmacist.

- 1. Which of the following best describes the geographic location of the hospital in which you work (choose one)?
  - New England: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont
  - □ Mid-Atlantic: New Jersey, New York, Pennsylvania
  - □ Midwest (East North Central): Illinois, Indiana, Michigan, Ohio, Wisconsin
  - □ Midwest (West North Central): Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, South Dakota
  - □ South Atlantic: Delaware, District of Columbia, Florida, Georgia, Maryland, North Carolina, South Carolina, Virginia, West Virginia
  - Southeast: Alabama, Kentucky, Mississippi, Tennessee
  - □ South Central: Arkansas, Louisiana, Oklahoma, Texas
  - Mountain West: Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming
  - Decific: Alaska, California, Hawaii, Oregon, Washington
  - Outside of the United States: American Samoa, Guam, Northern Mariana Islands, Trust Territory of the Pacific Islands
- 2. Which of the following best describes the type of hospital in which you work (choose one)?

Choose one:

Choose one:

- □ For-profit non-government
- □ Not-for-profit non-government
- Non-federal government
- □ Federal government
- 3. What is the approximate mean daily inpatient census of this hospital (all inpatient services)? \_\_\_\_\_ occupied beds/day
- 4. What is the total number of beds devoted to critical care (do not include emergency room or operating room beds) at this hospital? \_\_\_\_\_ beds
- 5. What is the total number of pharmacist Full Time Equivalents (FTEs) at your institution? FTEs
- 6. What is the total number of pharmacist Full Time Equivalents (FTEs) devoted to all ICUs at your institution? \_\_\_\_\_ FTEs

- □ University

- □ Community, teaching
- □ Community, nonteaching

# Pharmacy and Hospital Services

7. For the following statements, please indicate whether the medication use system / health record that is available to the ICU pharmacist(s) has the following capabilities?

	YES	NO
Creates and maintains medication profiles		
Interfaces with laboratory data		
Directly transfers bedside patient data into the health record (e.g. vitals)		
Interfaces with outpatient medication profiles		
Interfaces with medication profiles from other health-systems		
Interfaces with mobile devices		
Interfaces with bedside barcode scanning		
Directly transfers information from the "intelligent/smart" intravenous infusion		
devices into the health record		
Manually transfers information from the "intelligent/smart" intravenous infusion		
devices into the health record		
Alerts users to patient diagnoses		
Alerts users to drug allergies		
Alerts users to maximum dosage limits		
Alerts users to drug-drug interactions		
Alerts users to drug-food/nutrient interactions		
Alerts users to disease state-drug interactions		
Alerts users to approved substitutions for non-formulary agents		
Alerts users to pertinent medication shortages		
Alerts user to the cost of medications		
Provides direct prescriber order entry		
Provides a platform to communicate with other clinicians		

8. For the following statements, please indicate whether the pharmacist(s) caring for ICU patients has available an information management system that does the following?

	YES	NO
Provides hospital policies and procedures related to medications		
Provides hospital patient care algorithms		
Provides intravenous admixture information		
Provides access to information about medications		
Provides hospital goals for benchmarking or quality data		
Provides a platform to document recommendations or interventions		

- 9. Is the pharmacist caring for ICU patients involved in optimizing medications in automated dispensing cabinets (e.g. availability, quantity, access, etc.)?
  - □ Yes □ No
- 10. What type of activities are routinely documented and reported by the pharmacist to the department of pharmacy or ICU (please check all that apply)? Also specify if the activity is documented in the medication use system / health record.

	Reported to	the pharmacy	Documented	in health
	departme	nt or ICU?	record?	
	YES	NO		
Services that change patient-specific drug				
therapy				
Services that monitor patient-specific drug				
therapy				
Services that provide cost savings				
Stewardship services				
Services that provide drug information				
Services related to research				
Emergency response services (e.g. code)				
Patient / family counselling				
Medication reconciliation				
Educational services				

11. Does the institution or pharmacy department regularly provide funding for any of the following (please check all that apply)?

	YES	NO
Memberships to professional organizations (e.g. SCCM, ACCP, ASHP, state		
pharmacy organization)		
Workshops in specific area (e.g. leadership, grant writing, information		
technology, etc.)		
Attendance at local meetings		
Attendance at national meetings		
Travel to national meetings		
Board certification, initial exam		
Board certification, maintenance		
Other continuing education (e.g. webinars, etc.)		
BLS / ACLS (or similar)		
Tuition		
Licensure		
Projects / research through a competitive process		
Projects / research through a non-competitive process		

- 12. Please indicate what type of ICUs are available at your institution (please check all that apply) and then complete the descriptions for each ICU. Please use the following definitions to complete the descriptions.
  - Physician Model:
    - Open ICU means that a private attending with hospital admitting privileges may be physician of record for ICU patients;
    - Closed ICU means that only an intensivist may be physician of record for ICU patients (consult services are available but the intensivist is the primary physician of record);
    - Transitional ICU means that a private attending and an intensivist provide co-managed care of ICU patients.
  - Clinical Services (please answer based on what is the <u>most common mode</u> of providing services with the understanding that this may change based on day of week or time of day):
    - Direct clinical services mean that at least a partial pharmacist full time equivalent (FTE) is specifically devoted to the ICU such that the care of patients in the ICU is the primary responsibility of the pharmacist (e.g. decentralized staffing, pharmacist present for bedside patient care, or pharmacist available via telepharmacy, etc.);

- Indirect clinical services mean that a pharmacist, or partial FTE, is not specifically devoted to the ICU but services may be provided in another manner (e.g. centralized staffing services, pharmacy consult as requested, the pharmacist is primarily responsible for caring for non-ICU patients but "covers' the ICU, or pharmacy program for specific indications such as pharmacokinetic monitoring, nutrition support, etc.);
- *Hybrid* clinical services mean that both direct and indirect pharmacy services are routinely available with specific activities delineated during pharmacy coverage hours.

Type of ICU (check all that app	oly) Mean Daily Census (occupied beds / day)	Physician N	Model	ommon Clinical acy Services	Approximate Mean Patient to Pharmacist Ratio During Primary Coverage Hours
🗆 Burn		🗆 Ор	ben	Indirect	
			osed	Direct	
		🗆 Tra	ansitional	Hybrid	
Cardiovascular		🗆 Ор	ben	Indirect	
			osed	Direct	
		🗆 Tra	ansitional	Hybrid	
□ Cardiothoracic		🗆 Ор	ben	Indirect	
			osed	Direct	
		🗆 Tra	ansitional	Hybrid	
□ General mixed (e.g.	. medical /	🗆 Ор	ben	Indirect	
surgical)			osed	Direct	
		🗆 Tra	ansitional	Hybrid	
□ Medical		🗆 Ор	ben	Indirect	
			osed	Direct	
		🗆 Tra	ansitional	Hybrid	
Neonatal		🗆 Ор	ben	Indirect	
			osed	Direct	
		🗆 Tra	ansitional	Hybrid	
Neurological		🗆 Ор	ben	Indirect	
			osed	Direct	
		🗆 Tra	ansitional	Hybrid	
Neurosurgical		-	ben	Indirect	
			osed	Direct	

	Transitional	Hybrid
Pediatric	Open	Indirect
	Closed	Direct
	Transitional	Hybrid
Surgical	Open	Indirect
	Closed	Direct
	Transitional	Hybrid
Transplant / Bone Marrow	Open	Indirect
transplant / Immunosuppressed	Closed	Direct
ICU	Transitional	Hybrid
Trauma	Open	Indirect
	Closed	Direct
	Transitional	Hybrid
Other:	Open	Indirect
	Closed	Direct
	Transitional	Hybrid

# PART 2: SPECIFIC INFORMATION ABOUT EACH ICU

Please complete questions #13-20 for <u>each of the ICUs</u> you checked in question #12. These questions may be completed by the pharmacist primarily responsible for providing pharmacy services to each of the ICUs checked in question #1 but <u>questions and answers pertain</u> to the ICU and not the institution or pharmacist.

#### **Clinical Activities**

13. For the following statements, please indicate the % of time the pharmacist providing the primary coverage is <u>actually</u> involved in the specific clinical responsibility for this ICU (% does not need to add to 100% as many activities may be accomplished simultaneously). Please also indicate whether the specific clinical responsibility for this ICU is maintained over 24 hours, on the weekend, and if the activity is available by tele-medicine.

Responsibility	% of	Is the a	activity	Are we	ekend	Is the	activity
	pharmacist	availal	ole 24	activities a	available?	available	by off-site
	time devoted	hou	rs?			teleme	dicine?
	to each						
	activity						
	during a						
	typical week						
	(0 to 100%)						
		YES	NO	YES	NO	YES	NO
Review drug histories to							
determine which maintenance							

drugs should be continued during			
drugs should be continued during the acute illness			
Identify or prevent inappropriate			
drug therapy / drug-related			
adverse effects			
Prospectively evaluate drug			
therapy (e.g. appropriate			
indication, dosage, interactions,			
allergies)			
Monitor the therapeutic regimen			
for efficacy or adverse events			
Provide therapeutic drug			
management to patient or			
physician			
Attend multidisciplinary rounds			
Provide medication reconciliation			
at time of ICU admission			
Provide pharmacokinetic			
monitoring			
Perform independent patient			
assessments (e.g. nutrition, pain,			
anxiety, delirium, cardiac, etc.)			
Provide formal clinical consults			
regarding pharmacotherapy with			
documentation in the medical			
record			
Assist providers in discussions			
with patients and/or family			
members to help make informed			
decisions regarding treatment			
options			
Educate care team members			
regarding medication therapies			
Educate patients or family			
members regarding medication			
therapies			
Reviews nutrition therapy plans			
Document clinical activities,			
recommendations or care plans in			

14. How many days does an ICU pharmacist(s) attend patient care rounds in a week (0 to 7 range)?

15. Which of the following pharmacist provider models best describes this ICU (please choose one)?

- □ Independent prescriptive authority that is recognized by the institution or physician group for all medications
- □ Independent prescriptive authority that is recognized by the institution or physician group for only certain medications or classes of medications
- □ Dependent (e.g. collaborative practice agreement, per protocol) prescriptive authority for all medications
- □ Dependent (e.g. collaborative practice agreement, per protocol) prescriptive authority for only medications certain medications or classes of medications

#### **Educational Activities**

16. For the following statements, please indicate whether the pharmacist(s) is involved with the specific teaching responsibility (please check all that apply):

Responsibility	YES	NO
Provide informal drug therapy education to the ICU team (e.g. inservices)		
Provide educational services to pharmacists or other ICU health care		
professionals		
Provide didactic education to health care professionals, students, residents,		

and fellows in critical care pharmacotherapy	
Provide experiential critical care training to pharmacy students, residents,	
and fellows	
Apply predefined outcomes to assess competencies of trainees	
Provide accredited continuing educational sessions (e.g. grand rounds,	
presentations at conferences)	
Serve as a project advisor to students, residents, or fellows in critical care	
related topics	
Provide certification classes for advanced cardiac life support (or similar)	
Participate in interdisciplinary simulation activities	
Implement training programs for personnel working in the ICU	
Educate medical and community groups about the role of pharmacists as	
part of the multidisciplinary health care team in the ICU	

17. How often does the pharmacist(s) provide informal or formal drug therapy education to ICU health care team

members? \_\_\_\_\_ times/month

## Administrative Activities

18. Which of the following best describes the level of involvement that the pharmacist(s) has with systems or processes designed to improve the care or delivery of care to ICU patients (e.g. guidelines, protocols, policies, or procedures pertinent to pharmacotherapy) (please check all that apply)?

Responsibility	YES	NO
Identify areas of need for an intervention		
Act as a liaison between pharmacy and other healthcare professionals to		
communicate, publicize, or receive feedback about the intervention		
Design the intervention		
Coordinate the intervention		
Implement the intervention		
Assess economic and / or workflow outcomes of the intervention		
Assess clinical outcomes of the intervention		

19. Which of the following responsibilities is the pharmacist(s) regularly involved with (please check all that apply)?

Responsibility	YES	NO
Implement and maintain departmental policies and procedures		
Implement and maintain ICU policies and procedures		
Develop and implement ICU-focused protocols, order sets, clinical		
guidelines		
Contribute to Joint Commission (or equivalent) preparatory and response		

team	
Contribute to accreditation preparatory and response teams (e.g.	
residency, critical care programs)	
Residency program (e.g. coordination, scheduling, etc.)	
Student program (e.g. coordination, scheduling, etc.)	
Contribute to hospital newsletters	
Prepare and present drug monographs	
Pharmacy and Therapeutics Committee (or subcommittee) involvement	
Quality assurance / improvement programs, policies and procedures	
Ascertain core measures / performance quality metrics	
Implement and maintain safety policies and procedures	
Develop and implement stewardship policies and procedures	
Participate in disaster response preparedness policies and procedures	
Investigational review board involvement	
ICU or pharmacy research committee involvement	
Participate in design of ICU or pharmacy space	

#### **Scholarly Activities**

20. Has the pharmacist(s) contributed to the pharmacy or medical literature (not institutional newsletters, monographs, etc.) any of the following in the last 5 years (please check all that apply)?

	YES	NO
Abstracts		
Case reports		
Letters to the editor of journals		
Review articles / book chapters		
Practice insights		
Prospective clinical research		
Retrospective clinical research		
Pharmacoepidemiology / pharmacoeconomics / survey / outcomes research		
Educational research		
Administrative research		
Laboratory / translational research		
External peer reviewer of manuscripts		

21. Which of the following best describes the level of involvement that the pharmacist(s) has had as a researcher in the last 5 years (please check all that apply)?

YES NO

Study coordinator	
Principal investigator	
Site investigator for multicenter projects	
Funding procurement	
Protocol design	
Patient screening	
Data collection	
Data analysis	
Laboratory analysis	
Manuscript preparation	
External grant reviewer	

# Please complete the questions #22–27 if you provide direct or hybrid clinical pharmacy services. If you provide indirect clinical services, you are finished with the survey.

- 22. What is the number of Full Time Equivalents (FTEs) devoted to this ICU? \_\_\_\_\_ FTE Pharmacists
- 23. Please provide us with information on each of the pharmacists that <u>regularly</u> staff this ICU. We have provided space for up to 10 pharmacists. Please provide demographic information about each pharmacist who staffs the ICU on a regular basis. Check all boxes that may apply to <u>each pharmacist</u>.

	E	ducation (check all that	Tra	ining (check all that	BP	S certified*	Approximate number
		apply)		apply)	(check	all that apply)	of years practiced in
							any ICU post-training
Pharmacist #1		Bachelors of Science in		PGY1		BCCCP	
		Pharmacy		PGY2		BCPS	
		Doctor of Pharmacy		Fellowship		BCPPS	
		Masters Degree				BCNSP	
						Other	

Pharmacist #2	Bachelors of Science in	PGY1	BCCCP	
	Pharmacy	PGY2	BCPS	
	Doctor of Pharmacy	Fellowship	BCPPS	
	Masters Degree		BCNSP	
			Other	
Pharmacist #3	Bachelors of Science in	PGY1	BCCCP	
	Pharmacy	PGY2	BCPS	
	Doctor of Pharmacy	Fellowship	BCPPS	
	Masters Degree	renowship		
			BCNSP	
			Other	
Pharmacist #4	Bachelors of Science in	PGY1	BCCCP	
FildifildCiSt #4	Pharmacy			
	Doctor of Pharmacy	PGY2	BCPS	
		Fellowship	BCPPS	
	Masters Degree		BCNSP	
			Other	
Pharmacist #5	Bachelors of Science in	PGY1	BCCCP	
	Pharmacy	PGY2	BCPS	
	Doctor of Pharmacy	Fellowship	BCPPS	
	Masters Degree		BCNSP	
			Other	
			Other	
			Other	

Pharmacist #6		Bachelors of Science in	PGY1	BCCCP	
		Pharmacy	PGY2	BCPS	
		Doctor of Pharmacy	Fellowship	BCPPS	
		Masters Degree		BCNSP	
				Other	
Pharmacist #7		Bachelors of Science in	PGY1	BCCCP	
		Pharmacy	PGY2	BCPS	
		Doctor of Pharmacy	Fellowship	BCPPS	
		Masters Degree	renowship		
				BCNSP	
				Other	
Pharmacist #8		Bachelors of Science in	PGY1	BCCCP	
		Pharmacy			
		Doctor of Pharmacy	PGY2	BCPS	
		-	Fellowship	BCPPS	
		Masters Degree		BCNSP	
				Other	
	_			 	
Pharmacist #9		Bachelors of Science in Pharmacy	PGY1	BCCCP	
	_	-	PGY2	BCPS	
		Doctor of Pharmacy	Fellowship	BCPPS	
		Masters Degree		BCNSP	
				Other	

Pharmacist	Bachelors of Science in	PGY1	BCCCP	
#10clinical	Pharmacy	PGY2	BCPS	
	Doctor of Pharmacy	Fellowship	BCPPS	
	Masters Degree		BCNSP	
			Other	

\*Board of Pharmaceutical Specialties (BCCCP, BCPS, BCPPS, BCNSP, etc.)

24. What type of activities are routinely reported by your typical pharmacist(s)? Also specify if the activity is documented in the medication use system / health record (please check all that apply)?

Activity	Reported to	Documented in
	Pharmacy	Health Record
	Department or	
	ICU	
Services that change patient-specific drug therapy		
Services that monitor patient-specific drug therapy		
Services that provide cost savings		
Stewardship services		
Services that provide drug information		
Services related to research		
Emergency response services (e.g. code)		
Patient / family counselling		
Medication reconciliation		
Education services		

25. What percentage of the work week is devoted to each of the following (please fill in the blanks so total % is 100%)?

ActivityPercentageDirect care of critically ill patientsDirect care of other patientsDrug distributionAdministration / managementTeaching / EducationScholarly activity

Other:\_\_\_\_\_

26. What percentage of your salary is funded by each of the following entities (please fill in the blanks so total % is 100%)?

Entity

Percentage

Pharmacy department, hospital ICU department, hospital College or School of Pharmacy College or School of Medicine Other college or school Service contract with provider practice group Service contract with an independent entity (e.g. insurance provider, government agency) Reimbursement for specific services Research or education grant Other:\_\_\_\_\_

27. Does the institution or pharmacy department regularly provide funding for any of the following (please check all that apply)?

	YES	NO
Memberships to professional organizations (e.g. SCCM, ACCP, ASHP, state		
pharmacy organization)		
Workshops in specific area (e.g. leadership, grant writing, information		
technology, etc.)		
Attendance at local meetings		
Attendance at national meetings		
Travel to national meetings		
Board certification, initial exam		
Board certification, maintenance		
Other continuing education (e.g. webinars, etc.)		
BLS / ACLS (or similar)		
Tuition		
Licensure		
Projects / research through a competitive process		
Projects / research through a non-competitive process		

## PART 3: ACKNOWLEDGEMENT OF CONSENT

Completion of this research survey is voluntary. By completing this survey and submitting it electronically to Qualtrics you are giving your consent to participate in this project.

28. Please indicate below that you wish to submit your responses.

🗆 Yes 🗆 No