A Guide to the Qconnect Payment Site

Please go to the payment site: http://wolterskluwer.qconnect.com

OVERVIEW:

An author (or someone on behalf of the authors) may initiate/submit payment after establishing an account/logging in.

1. Please note that this account is separate and apart from any accounts you have with the Journal.

2. Please have the following information on hand before you initiate payment: Journal Name; Corresponding Author Name; Acceptance Date; Manuscript Number; Manuscript Title; Funding Source and/or Article Type; Discount Code(s).

Note: prices shown in this document are for example only. For more details on prices, go to: http://www.wkopenhealth.com/
Select Journal

Select the Journal from a drop down list
Manuscript Information

Provide manuscript details

- Manuscript Number
- Article Title
- Acceptance Date
- Funding Source or Article Type for Full Open Access journals (includes prices)
- Author Name
- Discount code(s)
Shopping Cart

Submit the Article Information and you will be taken to the Shopping Cart, which includes the Subtotal and Checkout button.
Billing

After clicking Checkout, provide the Billing Address.

Then choose the Payment Option

1- Credit Card

2- Bill Me

- You can also add Purchase Order (PO) and VAT numbers on this page, if required.
Option 1: Credit Card

Provide Credit Card information

Select Complete Order

Note: After you click the “Complete Order” button, you will receive an email stating that Wolters Kluwer has accepted your order, with an order number beginning “WK”. Please quote this order number if you have questions about your order.

Tip: The address registered to the credit card must match exactly the address being entered into the system, or the order will be declined.
Option 2: Bill Me Later

Select Complete Order

Note: After you click the “Complete Order” button, you will receive an email stating that Wolters Kluwer has accepted your order with an order number beginning “WK”. Please quote this order number if you have questions about your order.

Wolters Kluwer will mail you an invoice for the full amount including applicable taxes within 5 business days of your article starting production. Full payments must be received within 30 days of the invoice date.
Option 2: Bill Me Later Invoice Sample

Invoice is mailed to address supplied in Billing Address within 5-7 days of your article starting production; it is not immediately available in Qconnect.

• This is a good option if an institution is funding the Article Processing Fee
Additional Information

- Please only place one order per article.
- If you select ‘Bill Me’, an invoice will not be immediately generated, it will be mailed to the address you provide.
- If you have questions about the progress of your article, please contact your Production Editor.
- For more details on the open access process, visit: http://www.wkopenhealth.com/FAQs.html
  - Sales Tax does apply in some states and is paid by authors/institutions:
    - Arizona, Hawaii, New Mexico, South Dakota, West Virginia