

A Guide to the *Qconnect* Payment Site

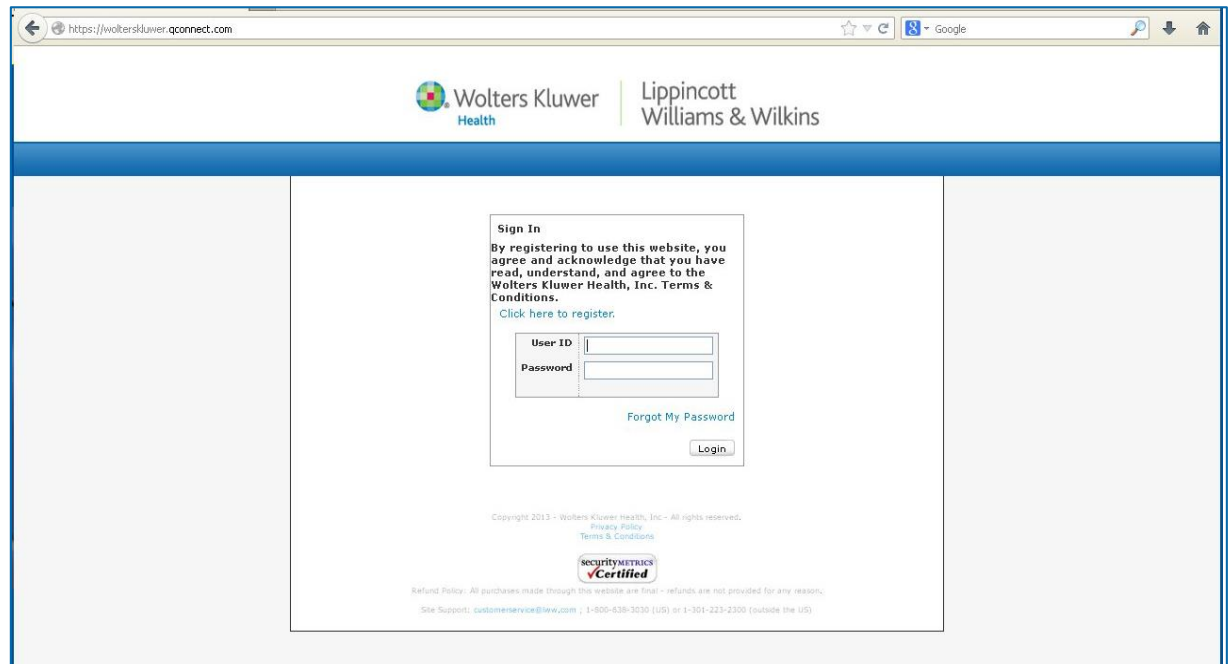
- Please go to the payment site: <http://wolterskluwer.qconnect.com>

OVERVIEW:

An author (or someone on behalf of the authors) may initiate/submit payment after establishing an account/logging in.

1. Please note that this account is separate and apart from any accounts you have with the Journal.

2. Please have the following information on hand before you initiate payment: Journal Name; Corresponding Author Name; Acceptance Date; Manuscript Number; Manuscript Title; Funding Source and/or Article Type; Discount Code(s).



The screenshot shows a web browser window with the URL <https://wolterskluwer.qconnect.com>. The page header features the Wolters Kluwer Health logo and the Lippincott Williams & Wilkins logo. The main content area is a 'Sign In' form. The form includes a registration notice: 'By registering to use this website, you agree and acknowledge that you have read, understand, and agree to the Wolters Kluwer Health, Inc. Terms & Conditions.' Below this is a link to 'Click here to register.' The form has two input fields: 'User ID' and 'Password'. There is a 'Forgot My Password' link and a 'Login' button. At the bottom of the form, there is a 'security services vCertified' logo and a 'Refund Policy' link. The footer contains copyright information: 'Copyright 2013 - Wolters Kluwer Health, Inc. - All rights reserved.' and contact information for site support: 'Site Support: customerservice@lww.com | 1-800-639-3030 (US) or 1-301-223-2300 (outside the US)'.

Note: prices shown in this document are for example only. For more details on prices, go to: <http://www.wkopenhealth.com/>

Select Journal

- Select the Journal from a drop down list

The screenshot shows the Lippincott Williams & Wilkins website interface. At the top, the logos for Wolters Kluwer Health and Lippincott Williams & Wilkins are displayed. Below the logos, a blue navigation bar contains the user name "Jennie Kiniry" with a dropdown arrow, a "Log Out" link, and a "Cart" icon with a count of "(1)".

The main content area features a search instruction: "For Gold and Hybrid articles, search your desired title below and select 'Go' button to navigate to it." Below this instruction is a search input field with the text "neurology" and a magnifying glass icon. To the right of the input field is a "Go" button.

A dropdown menu is open below the search input field, listing several journal titles with their corresponding ISSN numbers:

- Cognitive and Behavioral Neurology. (WNN) (1543-3633)
- Current Opinion in Neurology. (WCO)(1350-7540)
- Neurology. (WNL)(0028-3878)
- Neurology, Neuroimmunology and Neuroinflammation (NXI)(2332-7812)
- Neurology: Clinical Practice (CPI)(2163-0402)
- Neurology: Genetics (NXG)(2376-7839)

The last option, "Neurology: Genetics (NXG)(2376-7839)", is highlighted in blue. In the background, there is a "Refund Policy: All pur... Site Support: custo..." link.

Manuscript Information

Provide manuscript details

- Manuscript Number
- Article Title
- Acceptance Date
- Funding Source or Article Type for Full Open Access journals (includes prices)
- Author Name
- Discount code(s)

Product Information

Gold-Hybrid OA

Instructions: Price varies based on Funding Source

Please confirm that the Open Access license selected is correct according to the funder's guidelines (if applicable).

The Article Processing Charge will vary depending on the funding source. The Total Price, listed as \$0.00 below, can be updated by selecting a funding source from the drop down below, entering in any discounts applicable to the product, and clicking the 'Update Price' button. This total price will include the funding price and any discounts entered. To add the product to your shopping cart, please perform this action.

****Do not use underscores in the fields below**

Version This Product

* All fields are required.

Form

Complete the form below and preview your results to the right.

▼ Title & Funding Option

Journal* PAIN (JOP)(0304-3959)

SKU* JOP_ONL

Manuscript Number*

Article Title*

Acceptance Date*

Please indicate funding source

Author Name*

► Discounts



Order Information

Order Summary

Cost	\$0.00
Discounts	\$0.00
Total:	\$0.00

Update Price

Shopping Cart

Submit the Article Information and you will be taken to the Shopping Cart, which includes the Subtotal and Checkout button.

The screenshot shows the shopping cart interface for Wolters Kluwer Health. At the top, the logos for Wolters Kluwer Health and Lippincott Williams & Wilkins are displayed. Below the logos, the user's name 'Jennie Kiniry' and a 'Log Out' link are visible on the left, and a 'Cart (1)' indicator is on the right. The main content area is titled 'Billing → Confirm Order' and includes a breadcrumb 'Home » Shopping Cart'. A search bar is present with the text 'Search Cart by: Product Name' and a search button. Below the search bar, there are tabs for 'Current (1)' and 'Saved'. A table lists the items in the cart:

Products	Qty	Price
<input type="checkbox"/> Gold-Hybrid OA SKU: OA-NXI_ONL Description: Gold-Hybrid OA - Neurology Neuroimmunology and Neuroinflammation (NXI)(2332-7812)_NXI-12345_Example_10/10/18_Original Article_3295_Author A_____	1	\$3,295.00

Below the table, there is a 'Remove' button and an 'Update' button. To the right, the subtotal is shown as '\$3,295.00' with the note 'Total does not include tax.' At the bottom of the cart area, there are three buttons: '<< Continue Shopping', 'Save Cart', and 'Checkout >>'. The footer contains copyright information for 2018, links for 'Privacy Policy' and 'Terms & Conditions', a refund policy, site support contact information, and a 'securityMETRICS Certified' logo.

Billing

After clicking Checkout, provide the Billing Address.

Then choose the Payment Option

1- Credit Card

2- Bill Me

- You can also add Purchase Order (PO) and VAT numbers on this page, if required.

Choose Billing Address: (All Products)

Use an Existing Address: Attn : **OR** Use a New Address (This order only):

Country: United States *
Company:
Attn:
Addr1: *
Addr2:
Addr3:
Phone Number: *
City: *
State/Province: *
Zip: *
***Required Field**

Choose Payment Method:

(All Products)
 *

VAT: (All Products)

Manuscript #: * (All Products)

<input type="checkbox"/> SKU	Description	Client PO Number:	VAT	Manuscript # *	Qty	Price
<input type="checkbox"/> OA-JOP_ONL	Gold-Hybrid OA - PAIN (JOP)(0304-3959)_12345_Test_2/1/19_None of the Above/Other_3200_Jennie K	<input type="text"/>	<input type="text"/>	<input type="text"/>	1	3200.00

Subtotal: \$3,200.00
Total: \$3,200.00
Total does not include tax.

Option 1: Credit Card

Provide Credit Card information

Select Complete Order

Note: After you click the “Complete Order” button, you will receive an email stating that Wolters Kluwer has accepted your order, with an order number beginning “WK”. Please quote this order number if you have questions about your order.

Tip: The address registered to the credit card must match exactly the address being entered into the system, or the order will be declined.

Wolters Kluwer Health | **Lippincott Williams & Wilkins**

Catalog | Log Out | Cart (1) | Search Catalog...

Billing → Confirm Order

Please click the "Complete Order" button to submit your order. You will receive an email shortly afterward stating that Wolters Kluwer accepted your order. If you did not pay with a credit card, Wolters Kluwer will mail you an invoice for the full amount including applicable taxes within 5 business days. Full payments must be received within 30 days of the invoice date. If you have Billing questions, please call 1-800-638-3030 (US) or 1-301-223-2300 (outside the US).

Purchase Order Number:	
Current Bill To Address	example example example, AL Example US [Change]
Payment Method	Credit Card

Items

1	Name	SKU	Qty	Price
	Journal of Neuropathology & Experimental Neurology (NEN)	NEN	1	\$3,175.00
	Description Open access publication charge ISSN: 0022-3069 SKU: NEN-__Example_Example_Example_RCUK	Manuscript # example		
				Subtotal: \$3,175.00
				Total: \$3,175.00

Credit Card Type:	Visa
Credit Card Number:	
Expiration:	01 2013
Security Code:	
First Name on Card:	
Last Name on Card:	
Phone Number:	

Back Complete Order »

Option 2: Bill Me Later

Select Complete Order

Note: After you click the “Complete Order” button, you will receive an email stating that Wolters Kluwer has accepted your order with an order number beginning “WK”. Please quote this order number if you have questions about your order.

Wolters Kluwer will mail you an invoice for the full amount including applicable taxes within 5 business days of your article starting production. Full payments must be received within 30 days of the invoice date.

Billing → **Confirm Order**

Please click the "Complete Order" button to submit your order. You will receive an email shortly afterward stating that Wolters Kluwer accepted your order. If you did not pay with a credit card, Wolters Kluwer will mail you an invoice for the full amount including applicable taxes within 5 business days. Full payments must be received within 30 days of the invoice date. If you have Billing questions, please call 1-800-638-3030 (US) or 1-301-223-2300 (outside the US).

Purchase Order Number:	
Current Bill To Address	example example example, AL Example US [Change]
Payment Method	Bill Me

1	Name	SKU	Qty	Price
	Journal of Neuropathology & Experimental Neurology (NEN)	NEN	1	\$3,175.00
	Description Open access publication charge ISSN: 0022-3069 SKU: NEN-__Example_Example_Example_RCUK	Manuscript # example		
				Subtotal: \$3,175.00
				Total: \$3,175.00


[Back](#) [Complete Order »](#)

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Option 2: Bill Me Later Invoice Sample

Invoice is mailed to address supplied in Billing Address within 5-7 days of your article starting production; it is not immediately available in Qconnect.

- This is a good option if an institution is funding the Article Processing Fee

 Wolters Kluwer Lippincott Williams & Wilkins Health		INVOICE		
351 West Camden Street, Baltimore MD 21201 Fax (410) 528-4434 For billing inquiries, call (800) 341-2258		Invoice No. 000095470	Invoice Date 10/11/2012	
		Customer ID SANTH00001	PO / Insertion Order #	
		Publication Jrnl of Neuro-Ophthalmology		
		Issue Date 12/1/2012	Times Rate	
		Advertiser	Product OPEN ACCESS	
S O L D T O				
Qty	Item	U of M	Description	Amount
1	OPEN ACCESS ARTICLE	EACH	Manuscript # JNO-D-12-00166R1	\$2,500.00
(FEIN) 132932696		GGT 896524239		Item Charges
				\$2,500.00
Article online 12-12 ahead of 3-13 print date. "Effects of Idefenone on color vision in patients with Leber's heredity optic neuropathy" Thomas Meier				Adv Discount \$0.00 Trade Discount \$0.00 Agency Discount \$0.00 Production Charges \$0.00 Subtotal \$2,500.00 Sales Tax \$0.00 Amount Due - USD \$2,500.00 Terms: NET 30

Additional Information

- Please only place one order per article.
- If you select 'Bill Me', an invoice will not be immediately generated, it will be mailed to the address you provide.
- If you have questions about the progress of your article, please contact your Production Editor
- For more details on the open access process, visit:
<http://www.wkopenhealth.com/FAQs.html>
- Sales Tax does apply in some states and is paid by authors/institutions:
 - Arizona, Hawaii, New Mexico, South Dakota, West Virginia