1. **Inquiry**
   - Identify clinical issue
   - Research Question
   - PICOT Question
   - Literature Search
   - Best Evidence
   - Evidence Table, Evidence Rating & Summary for Best Evidence
   - Methodology
   - Practice Recommendation

2. **Improvement**
   - Develop Goal/Aim
   - Pre-Data
   - Best Evidence
   - Plan
   - Study Post-data
   - Act
   - Adopt
   - Sustain
   - Audit/Feedback
   - Share/Disseminate

3. **Innovation**
   - Define problem or identify opportunity
   - Discovery
   - Understand problem or opportunity through curiosity
   - Develop plan & prototype
   - Share with stakeholders
   - Pilot
   - Evaluate
   - Adapts or Abandons

**For all processes:**
- How does project meet Mission/Strategic Goal?
- Form a team
- Identify stakeholders
- Establish deadline
- Identify barriers
- Identify facilitators

**I3 Model for Advancing Quality Patient Centered Care**
- Clement J. Zablocki VA Medical Center, Milwaukee WI

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