

Appendix 1: Telephone script used to survey participants.

“Hello, my name is [your name], and I am calling from the Plastic Surgery department at Dartmouth-Hitchcock Medical Center. We are conducting a survey of patients who have undergone breast implant placement. Do you have time to answer a few questions for us?”

- If No: “Is there a more convenient time for me to call you about this?”
 - If No: “Would you prefer to answer these questions by Email or in some other way?”
 - Or “Do you decline to participate in this survey?”
- If Yes: “Since your breast implant surgery in [year], have you had an MRI of the breast for any reason?”
 - If Yes: “Do you remember when you had this MRI?”
 - “What was the reason you had the MRI?”
 - “What was the result of your MRI?”
 - “Was any treatment needed based on this result?”
- If No: “Did your doctor ever tell you to have an MRI after your breast implants were placed?”
 - If Yes: “What is the reason you didn’t have the MRI?” (e.g., cost, lack of insurance coverage, scheduling problems, etc.)

“Thank you for taking the time to speak with me today. If you have questions about what we discussed, I would be happy to have our office staff call you to arrange a follow-up appointment with one of our providers.”