

SDC 2. How to explain AI scribe to patients by Freed AI.

We encourage you to inform the usage of Freed to your patients. This document will help you do that.

Short Explainer

Hello [Patient Name], in order to give you the best care and attention, I'll be using a service that transcribes our conversation. If you don't want me to be using it, just let me know and I'll turn it off.

Common Questions

How secure is the encryption used to protect my information?

Freed ensures the security of the transcribed conversation by adhering to HIPAA-compliant data storage and processing protocols. Furthermore, the recording of the conversation is never stored.

Can I access or review the transcriptions and AI-generated summaries?

As a patient, you may request access to the visit transcript or the AI-generated summaries.

Will any third parties have access to my conversations or the AI-generated summaries?

Third parties do not have access to your conversations or summaries.

How do I revoke consent to use Freed in the future if I change my mind?

If you wish to revoke consent for using Freed in the future, please let me know, and we will discontinue its use during your consultations.

Can I request to have my information deleted?

The standard deletion time for patient information is 30 days to allow me time to use it, if needed we can request the deletion of information sooner than that.

How accurate is the AI-generated summary of our conversation?

Freed's AI-generated summaries are designed to be accurate and useful for your medical record and are reviewed and signed by me.

What is the impact on my care if I choose not to use Freed during consultations?

If you choose not to use Freed during consultations, it will not negatively impact your care.

However, using Freed can help me focus on you more effectively by freeing me from note-taking during our conversations.